

Welcome to



Dear Guest,

We are grateful for this opportunity to offer you a warm welcome to Peridis Family Resort. The entire Peridis-Team will do their utmost to make your stay as comfortable as possible.

Hospitality, friendliness, and flexibility are the key words for us and we pledge to graciously share these values with you and your family.

Please never hesitate to contact us or a member of our staff for any question or special request you may have. We will all gladly address your needs.

We assure you of our personal attention and hope that your visit to our Resort will be as pleasant and successful as we expect it to be.

Thank you for being our guest! Yours sincerely,

Heidi and Antonis Peridis

## FOR YOUR SERVICE

### RECEPTION

Open 24/7

Wake up call service

Weather forecast

Bus schedules are available in the reception

### CREDIT CARDS

We accept Visa, Master card & American Express.

Upon your arrival we need your credit card information for incidents & purchased items charged to your room.

### CURRENCY EXCHANGE

Currency exchange is available at the reception

### CAR HIRE

Please contact the reception for assistance.

### ELECTRICAL CAR CHARGING STATION

Please contact the reception desk

### TELEPHONE SERVICES

Reception: 6

Room service: 555

SPA: 537

Management: 44

A list of international dialing codes is located in the desk drawer.

FAST CHECK-IN & FAST CHECK OUT SERVICE AVAILABLE

CHECK-IN at 15:00

CHECK-OUT at 11:00

Ask possibility for late check-out or day use

#### CONCIERGE

Concierge service available on the lobby

#### PAPERS & MAGAZINES

Fresh news papers & magazines available in lobby area

#### LUGGAGE SERVICE/ BELL BOY

Please contact reception for service

Luggage room and shower facilities available free of charge for late departures.

#### ROOM SERVICE 24 HOURS

#### WIFI FREE AVAILAIBLE IN ALL RESORT AREA

Upgrade your speed with Premium WIFI

#### BUSINESS CENTER

Lap top to your room upon request.

In our business center available PC, Printer, scanner, fax & copy machine

#### CHAUFFEUR SERVICE

For airport transfer or excursions with private chauffeur, please contact the reception.

## LOST & FOUND

To report or inquire about lost or found items, please contact the reception. Did you forget something in your room at departure? We will be happy to send forgotten items to your home address with a fee.

## IN YOUR ROOM

### BED LINEN & TOWELS

We change your bed linen every day, unless you tell us otherwise.

### BABIES/CHILDREN

Baby cots, high chairs, baby baths, bottle warmers, potties, changing mats, baby phones & strollers are available free of charge. Please contact the reception.

For baby-sitting service please contact the reception 24 hours in advance. High chairs are also available in the restaurant/snack bar

### BATHROBES & SLIPPERS

You will find it in your wardrobe. And while we are flattered to think you might like our bathrobes so much you would like to take it home with you, we would really appreciate it, if you would leave it behind when you check out. Thank you!

### AMENITIES

Shampoo & conditioner, Body lotion & body wash, hand soap, cotton swabs & -pads, shower cap, nail file, tooth brush & toothpaste, tissues, shoe spoon & polisher

## SCALE

Available in your wardrobe

## ANTI SLIP BATH MATS

Anti-slip bath mats are available upon request. Please contact the reception.

## BLANKETS/PILLOWS/TOP MATTRESSES

Extra blankets/pillows/top mattresses are available upon request.

For special request, have a look our pillow menu.

Pillow menu available in the Hotel director in your room

## AIR CONDITION

You can rent the air condition in your room, if it is not included in your package deal. Please contact the reception.

Please keep in mind that all doors and windows in the apartment must be CLOSED for the air condition to be working. If you require assistance with your air condition, please do not hesitate to contact us. Please return the remote control for the air condition to the reception at your departure, thank you!

## ANIMALS

Animals are not permitted in the hotel.

## HOUSEKEEPING

Our housekeeping team is cleaning the apartments during the hours 10.00 – 14.00

If you would like your room to be cleaned at a certain hour, please inform the reception.

#### IRON

Iron and iron board is located in your wardrobe.

#### LAUNDRY SERVICE/DRY CLEAN

A price list for laundry and dry cleaning is available in your room.

#### TURN DOWN SERVICE

In between 19:00 and 21:00

#### ROOM KEY CARD

Please keep your key card with you at all times, both for security and ID purposes and in case you want to charge something to your room.

You will also need to use this key to operate the power in your room via the controller at the entrance to your room. Simply put the key in the controller and you will have power, remove the key and the power will turn off after 30 seconds.

Please help us to stay green by removing the key when you are not in the room.

#### TELEVISION-CD-DVD PLAYER IN ALL ROOMS

A list of TV channels is located in the desk drawer.

#### TEA AND COFFEE MAKING FACILITIES

A tea and coffee set & a bottle of mineral water is at your disposal free of charge on your arrival day.

Espresso & Filter coffee machines are available in your room.

#### SMOKING

All our rooms are no smoking rooms.

For any guest not observing this rule a charge of 150 EUR will be added to their room bill to cover the cost of cleaning soft furnishing.

#### SAFETY BOX

Please contact the reception to get a key for the safety box in your room. The hotel assumes no responsibility for lost items, which have not been stored in the safety box. Lost safety box keys will be charged to your room.

#### POOL TOWEL SERVICE

Pool towels can be collected and changed at the pool towel desk in the reception. For opening hours of the pool towel service please apply to the reception. White bath towels are not allowed in the pool area.

#### FLOWERS

Flowers can be ordered from the reception

#### MAINTENANCE

If you have any kind of problem in your room, please report it to the reception and we will solve the problem for you as quickly as possible.

## DAMAGES

We will charge any damages made in the room during your stay to your credit card. Please inform the reception immediately in case of damages, thank you!

## MOSQUITOES

Mosquitoes can be an annoying problem in Kos during the summer. Here are a couple of things that can help you ease the problem:

Electrical mosquito devices with tabs and mosquito balsam can be purchased in the hotel and in most of the supermarkets.

Mosquito nets for baby cots are available. Please contact the reception.

## EMERGENCY

In case of fire, accidents or any other emergency please contact the reception by dialing 6, push the emergency button on the phone in your room or call the owner of the hotel +30 6944531787/6947436230. Please indicate your name, your current location and the cause of the emergency in order to receive immediate assistance from the hotel.

Police in Kos: 22420 22222

Ambulance & Hospital: 22420 22300

Fire Department: 22420 22199

EU emergency call center for life-threatening danger: 112



## EVACUATION

In case of emergency, instructions will be given for an evacuation. Please follow these first guidelines:

1. Leave your room – do not bring any luggage.
2. Leave the hotel from the emergency exits and do not use the lift.
3. Go to the emergency meeting point (The tennis court located on the opposite side of the pool area) and wait for further instructions.

Please familiarize yourself with the nearest emergency exit and the instructions on the inside of the apartment door.

## ACCOMODATION TAX

According to Greek law hotel guests are obliged to pay an overnight stay tax upon their arrival to the hotel. The tax is depending on the official category of the hotel and it is not included in the accommodation rent price.

## ADAPTERS

If you need an adapter please contact the reception. The electrical current is 220 volts.

## YOUR RESORT

### BREAKFAST BUFFET

The buffet is located next to the bar in the pool area. If the buffet isn't included in your package deal, please purchase your buffet voucher from the reception or from the staff in the bar.

The breakfast buffet is open from 07:30-11:00

### EARLY BIRD BREAKFAST

If you would like to have breakfast before 7.30 A.M., We would be happy to provide you with a breakfast basket for your room the night before. Please book your Early Bird Breakfast at the reception before 12 o'clock midday.

Our room service can deliver to your room individual wrapped breakfast.

### RESTAURANT/SNACK BAR

The Restaurant/snack bar is located next to the big swimming pool.

Opening hours for snacks & a la card: 11.30 – 21.30

### BIRTHDAY

If you would like to celebrate a birthday in our hotel and require a cake for this occasion please contact our reception 48 hours prior to the celebration.

### BBQ-NIGHT

Enjoy our weekly BBQ buffet served by the pool side while you listen to live music. For more information, please contact the staff in the snack bar/restaurant or at the reception.

### GREEK NIGHT

Join our weekly Greek Night with a variety of classic Greek dishes, live Greek music and a traditional dancing show. For more information, please contact the staff in the snack bar/restaurant or at the reception

### DIETARY REQUIREMENTS

If you have special dietary requirements, please let us know, so that we can alert the kitchen.

## SWIMMING POOLS

Opening hours: 08.00 – 20.00

The pool is cleaned with chemicals that might cause health problems, if they get in contact with your skin. For this reason it is strictly prohibited to use the pool outside opening hours.

## IN THE POOL AREA

Big Swimming Pool: 375 square meters, maximum depth 1.80 m

Family Pool: 180 square meters, maximum depth

## SWIMMING DIAPERS

Swimming diapers are required for all children who are not toilet trained. Swimming diapers can be purchased in supermarkets and in the hotel.

## RELAXING AREA FOR ADULTS ONLY

Located on the roof terrace in the pool area

Minimum age to access this area: 17

Opening hours: 10.00 – 23.00

The Jacuzzi is heated 10.00-20.00

## SPA

Opening hours: 10.00-18.00

Dial 537 or 6 to make your reservation.

Please refer to the SPA folder in your room.

## FITNESS ROOM

Opening hours: 7.30-22.00

The fitness room is situated on floor -1 in the restaurant building in the pool area. Please collect the key and the air condition remote control from the reception before accessing the fitness room. Please return the key and remote to the reception afterwards, thank you!

#### SAUNA

Opening hours: 10.00 – 18.00

Please make your reservation in the SPA or in the reception.

#### TENNIS

The tennis court is situated on the opposite side from the pool area. Please make your reservation in the reception.

#### MINI GOLF

The mini golf court is situated in the pool area next to the playground. To book the mini golf court, please contact the reception. The prices include golf clubs, balls and point template.

#### MINI CLUB

Join the Mini Club in the pool area for funny games, face painting, mini disco and a lot of other activities. Children under 4 years old must be accompanied by a parent. Please check the daily program at the entrance of the pool area. The Mini Club is open June – September.

#### ANIMATION TEAM

Our animation team is ready to welcome you in the pool area in the period June-September.

Please check their daily program at the entrance of the pool area.

#### DOCTOR

Dr. Antonis Peridis, Medical Office: Hippokrates street. 6 in the center of Kos Town

Opening hours:

Monday – Saturday: 10.00 – 13.00 & 18.00 – 21.00

Sunday: 10.00 – 12.00 & 18.30 – 20.00

Tel.: +30 22420 24384 / +30 6944531787

Please contact the reception for assistance.

#### DENTIST

For dental assistance please contact the reception.

#### PHARMACY ON DUTY

Opening hours of the pharmacies in Kos: 8.30-13.30 & 17.00-21.00 (Wednes-day & Saturday afternoon and Sunday the pharmacies are closed)

For pharmacy on duty outside normal opening hours, please contact the re-ception.

#### BICYCLES

Explore Kos by bicycle. The reception staff will be pleased to assist you in renting a bicycle.

#### POINTS OF INTEREST IN KOS

#### ASKLEPION:

4 km from the center of Kos Town.

#### THE KNIGHT'S CASTLE:

Situated at the entrance of the harbor.

#### ARCHAEOLOGICAL MUSEUM:

Eleftherias Square.

#### HIPPOKRATES' PLANE-TREE:

Situated on the south side of the castle. Hippokrates is traditionally believed to have taught his disciples here.

#### ARCHAEOLOGICAL SITES:

Remains of the temple of Dionysos, the Roman Theater, Casa Romana, remains of Hellenistic and Roman Baths and the Hellenistic Gymnasium and Stadium.

#### HIPPOKRATES FESTIVAL

A festival held every year in August with theater, concerts, flower show, folk art and a presentation of the Hippocratic Oath.

#### SMALL GREEN CITY TRAIN

Sight-seeing train, departing from the center of the harbor.

HIPPOKRATES GARDEN –CULTURAL CENTER Situated in Mastichari, 25 km from Kos Town Please contact the reception for exact information.

#### TAXI

Please contact the reception or call the taxi station 22420 22777

#### EMBASSIES/CONSULATES

The Royal Consulates of Denmark and Norway are located in Peridis Family Resort.

Opening hours: Monday – Friday 10.00 – 13.00

The hotel has a list of the other missions in Kos/Greece. Please ask the reception for assistance.

#### CAMERAS

For your safety, security cameras are placed in corridors and in public areas.